

GP PATIENT SURVEY

Results from the 2023 survey

Bewick Crescent Surgery



Practice details

Bewick Crescent Surgery

27 Bewick Crescent, Newton Aycliffe
DL5 5LH

A83037 Practice code

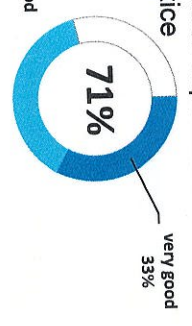
254 surveys sent out

105 surveys sent back

41% completion rate

Overall experience

Good overall experience of this GP practice



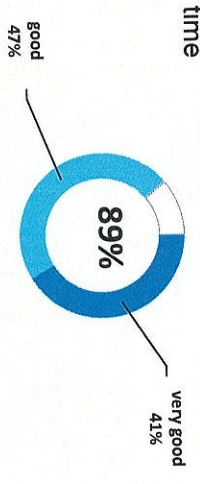
National	71%	37%	35%
ICS	76%	41%	35%

1 Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

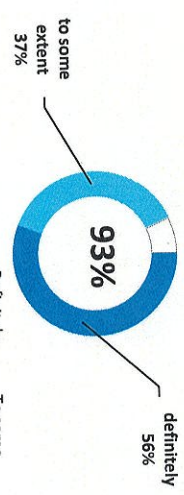
Appointment experience

The healthcare professional was good at giving the patient enough time



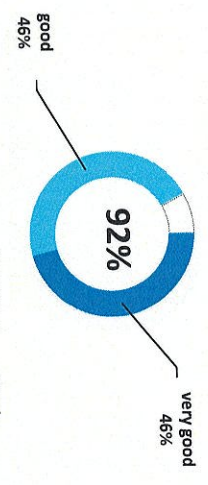
National	84%	48%	35%
ICS	87%	52%	35%

The patient was involved as much as they wanted to be in decisions about their care and treatment



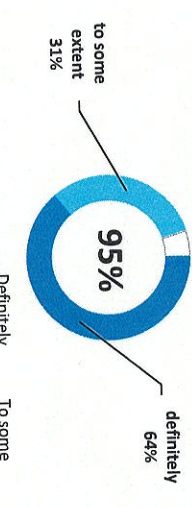
National	90%	56%	34%
ICS	92%	60%	32%

The healthcare professional was good at listening to the patient



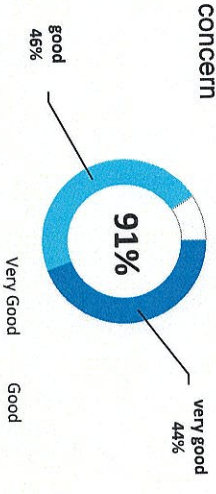
National	85%	49%	36%
ICS	87%	54%	33%

The patient had confidence and trust in the healthcare professional they saw or spoke to



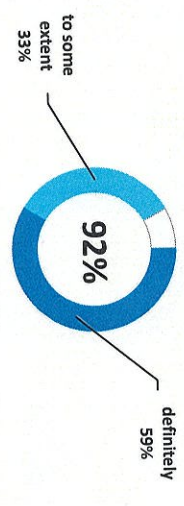
National	93%	64%	29%
ICS	94%	69%	26%

The healthcare professional was good at treating the patient with care and concern



National	84%	50%	34%
ICS	87%	54%	33%

The patient's needs were met



National	91%	57%	34%
ICS	92%	61%	31%

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=A83037>

