

BEWICK CRESCENT SURGERY - PATIENT PARTICIPATION GROUP (PPG)

Summary of PPG Meeting held on Thursday 11 November 2021 via Teams

PPG members were given information about the Covid booster campaign, and the very successful Flu vaccination programme.

Discussion took place on the use of the EConsult form, staffing updates and a new appointment model to be introduced in the New Year.

The text service will continue, eg the link in the text sent, enabled patients to book their own flu vaccination appointment.

The practice is receiving a lot of positive feedback, which is now being recorded.

The next meeting of the PPG is to be confirmed; regular email updates are being issued by the Practice Manager to the PPG.