

GP PATIENT SURVEY

Results from the 2023 survey

Bewick Crescent Surgery



Practice details

Bewick Crescent Surgery

27 Bewick Crescent, Newton Aycliffe
DL5 5LH

A83037 Practice code

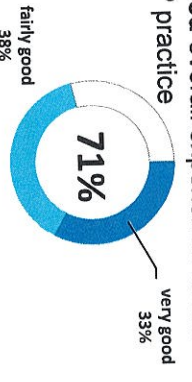
254 surveys sent out

105 surveys sent back

41% completion rate

Overall experience

Good overall experience of this GP practice



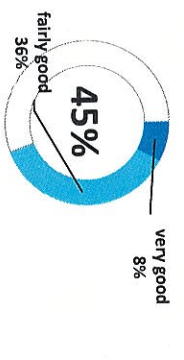
National	71%	37%	35%
ICS	76%	41%	35%

① Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

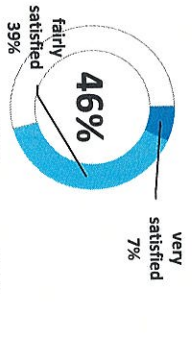
Accessing the practice

Good overall experience of making an appointment



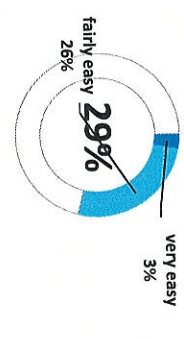
National	54%	23%	32%
ICS	58%	25%	33%

Satisfied with the general practice appointment times available



National	53%	19%	34%
ICS	55%	20%	35%

Easy to get through to this GP practice by phone



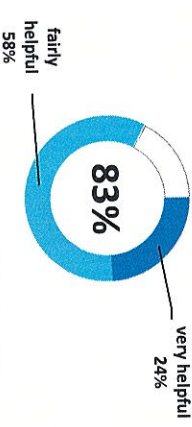
National	50%	13%	37%
ICS	53%	15%	38%

Offered a choice of appointment when last tried to make a general practice appointment



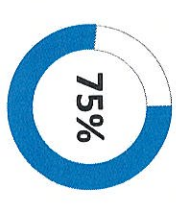
National	59%	Offered a choice
ICS	64%	Offered a choice

Helpfulness of receptionists at this GP practice



National	82%	37%	45%
ICS	86%	42%	44%

Satisfied with the appointment offered



National	72%	Satisfied with the appointment
ICS	76%	Satisfied with the appointment

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=A83037>

